

# Eastern Baltimore County VA OUTPATIENT CLINIC



**VA**



**U.S. Department of Veterans Affairs**

Veterans Health Administration  
VA Maryland Health Care System

## **Eastern Baltimore County VA Outpatient Clinic**

5235 King Avenue, Suite 200, Rosedale, MD 21237

443-730-2020 | Toll-Free: 800-351-8387

Eligibility & Enrollment: 877-222-8387

[www.maryland.va.gov](http://www.maryland.va.gov)

Hours: Monday-Friday, 8 a.m. to 4:30 p.m. (except federal holidays)

## Welcome to the Eastern Baltimore County VA Outpatient Clinic



The Eastern Baltimore County VA Outpatient Clinic, which is part of the VA Maryland Health Care System, offers health care services coordinated by experienced and compassionate primary care providers and support staff who specialize in delivering personalized attention to

Veterans. The clinic provides general outpatient care, preventive health and education services, various medical screenings, and referrals to specialized programs and inpatient services available throughout the VA Maryland Health Care System.

## Patient Information

### Services

- Anticoagulation Clinic
- Hearing Aid Repairs/Adjustments
- Medication Management
- Mental Health
- Primary Care
- Social Work
- Telehealth
- Women's Health

### Enrolling for VA Care

**By Phone:** Call **877-222-8387**

Monday through Friday between 8 a.m. and 8 p.m.

**Online:** Visit [www.va.gov](http://www.va.gov) and click on “Apply now for VA health care.”

**By Mail:** Visit [www.va.gov/health-care/how-to-apply/](http://www.va.gov/health-care/how-to-apply/) and click on “Download VA Form 10-10EZ” under the apply “By mail” option to print and fill out the application for VA health care enrollment. Mail your completed application to:

**Health Eligibility Center**  
**2957 Clairmont Road, Suite 200**  
**Atlanta, GA 30329**

**In Person:** Visit the Eastern Baltimore County VA Outpatient Clinic Monday through Friday between 8 a.m. and 4:30 p.m.

## Appointments

- **Phone:** Call **410-605-7333** Monday through Friday between 7:30 a.m. and 4:30 p.m. to schedule, change, cancel or confirm a clinic appointment.
- If you cannot make your scheduled appointment, please call to cancel or reschedule at least 24 hours in advance. This allows another Veteran to use your appointment time.
- Walk-in appointments are accommodated in as timely a manner as possible.

## Prescription Refills

**By Phone:** Call **410-605-7395** (24 hours a day, 7 days a week)

**Online:** Visit [www.myhealth.va.gov](http://www.myhealth.va.gov)

**By Mail:** Fill out and sign your refill request form and use the return mailing label provided to mail the form to the appropriate outpatient pharmacy.

## Emergency Care & 24-Hour Advice Lines

- If you have a life-threatening emergency, call 911.
- If you have a medical concern or question after hours, call the Telephone Care Line at **800-865-2441**. Trained professionals are available 24 hours a day, 7 days a week to answer your non-emergent, health care questions.
- If you are having thoughts of hurting yourself or you want to speak with a mental health professional, call the Veterans Crisis Line 24 hours a day, 7 days a week at **800-273-8255**, and **press 1**.

## Hours of Operation

Monday through Friday from 8 a.m. to 4:30 p.m. (except federal holidays).

## Parking

There is plenty of free parking available at the clinic.

## Mass Transportation

For information about bus routes and schedules close to the Eastern Baltimore County VA Outpatient Clinic, please visit the Maryland Transit Administration website at [www.mta.maryland.gov](http://www.mta.maryland.gov) or call **410-539-5000**.

## Shuttle Service to Baltimore VA Medical Center

There is a free shuttle available to and from the Baltimore VA Medical Center. No reservations are required for the shuttle, but ridership is based on a space available basis and is limited to Veteran patients only. For the shuttle schedule, visit [www.maryland.va.gov/patients/shuttle.asp](http://www.maryland.va.gov/patients/shuttle.asp) or call **410-605-7318**.

## Directions

**From points East:** Take I-695 North toward Essex. Take Exit 34 for MD-7/Philadelphia Road toward Rosedale. Turn left onto MD-7/Philadelphia Road. Go approximately 2 miles and turn left onto King Avenue. Go .5 miles and turn left into the parking lot for the Franklin Square Professional Center.

**From points West:** Take I-695 East toward Essex. Take Exit 34 for MD-7/Philadelphia Road toward Rosedale. Turn left onto MD-7/Philadelphia Road. Go approximately 2 miles and turn left onto King Avenue. Go .5 miles and turn left into the parking lot for the Franklin Square Professional Center.

The Eastern Baltimore County VA Outpatient Clinic is located on the 2nd floor (Suite 200) in the building on the left side of the parking lot.

### Important Phone Numbers

Appointment Center	410-605-7333
Billing Information	866-393-0006
Eastern Baltimore County VA Outpatient Clinic	443-730-2020
Eligibility & Enrollment	877-222-8387
Long-Term Care Information Line	410-642-1121
Maryland VA Benefits Program	800-446-4926, ext. 6450
MyHealtheVet	410-605-7045
Patient Advocate	410-605-7542
Prescription Refill Line (24x7)	410-605-7395
Release of Information	410-605-7348
Returning Veterans	410-605-7259
State Veterans Cemeteries	410-923-6981
Telephone Care Line (24x7)	800-865-2441
VA Benefits	800-827-1000
VA Burial Benefits	410-644-9696
Veterans Crisis Line (24x7)	800-273-8255 (Press 1)
Women Veterans Services	410-605-7275



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