

WELCOME TO *Your* VA MARYLAND HEALTH CARE SYSTEM

A DYNAMIC AND PROGRESSIVE HEALTH CARE ORGANIZATION



WORKING TOGETHER FOR A
HEALTHIER VETERANS' COMMUNITY



VA
HEALTH
CARE | Defining
EXCELLENCE
in the 21st Century

VA MARYLAND HEALTH CARE SYSTEM

The Veterans Affairs (VA) Maryland Health Care System is a dynamic and progressive health care organization dedicated to providing quality, compassionate and accessible care and service to Maryland's Veterans. The Baltimore and Perry Point VA Medical Centers, in addition to the Loch Raven VA Community Living & Rehabilitation Center and six community based outpatient clinics, all work together to form this comprehensive health care delivery system. Nationally recognized for its outstanding patient safety and state-of-the-art technology, the VA Maryland Health Care System is proud of its reputation as a leader in Veterans' health care, research and education.

The health care system is known for providing comprehensive service to Veterans across the state, including medical, surgical, rehabilitative, neurological, primary, mental health and long-term care on both an inpatient and outpatient basis. As a leader in education, the VA Maryland Health Care System prides itself on an active affiliation with the University of Maryland School of Medicine and other local colleges and universities. Over 1,000 residents, interns and students from various disciplines are trained throughout the health care system each year. Additionally, most of the physicians who work for the VA Maryland Health Care System hold dual appointments at the University of Maryland School of Medicine. This partnership allows the health care system to offer Veterans the latest clinical practices and procedures available.

The VA Maryland Health Care System is a member of the VA Capitol Health Care Network, which also includes VA medical centers in Washington, DC, and Martinsburg, West Virginia. As a part of this larger organization, Veterans are able to benefit from the sharing of staff, resources and services across the Network.

ON THE COVER

Left to right:

CHERYL LOWMAN, PhD, CLINICAL PSYCHOLOGIST

JAMES JONES, VOLUNTEER AND VETERAN

RICHARD DORSEY, VETERAN

AMY B. CLARK, VETERAN

ANA CABRERA, RN

DAVID C. SILVER, PHYSICIAN



A Wise Decision

Marine Veteran William Hoover came to the Baltimore VA Medical Center to explore his options for VA health care shortly after returning home from active duty.

VA HEALTH CARE ELIGIBILITY & ENROLLMENT

Who is eligible for VA Health Care?

All Veterans are encouraged to enroll for care with the VA Maryland Health Care System. It costs nothing to enroll, and it may be one of the most important things a Veteran can do to assure their continued health and well-being.

There are many ways that a Veteran may qualify to receive top-notch VA health care. Eligibility for VA health care is dependent upon a number of variables, which may influence the final determination of the services for which a Veteran may qualify to receive. These factors include: nature of a Veteran's discharge from military service (e.g., honorable, other than honorable, dishonorable); length of service; VA service-connected disabilities; and income level.

For more information about VA health care eligibility, please visit the VA Health Care website at www4.va.gov/healtheligibility/, or contact the Eligibility & Enrollment Center for the VA Maryland Health Care System at **1-800-463-6295, ext. 7324**.

How to Enroll for VA Health Care

To receive VA health care, Veterans must first be enrolled with the VA health care system. Veterans can apply for VA health care by one of the following three options:

1. Veterans can enroll in person at any VA medical center or outpatient clinic throughout the VA Maryland Health Care System. When enrolling in person, Veterans will be asked to complete VA Form 10-10EZ - Application for Health Benefits. To help expedite the enrollment process, Veterans are encouraged to take a copy of their discharge paperwork (Form DD214) and information about their combined household finances when visiting a VA facility to enroll in person.
2. Veterans can enroll electronically by completing the online VA Form 10-10EZ - Application for Health Benefits, which is available on the VA website at <https://www.1010ez.med.va.gov/sec/vha/1010ez/>.

3. Veterans can enroll by mail after completing VA Form 10-10EZ - Application for Health Benefits. To obtain a copy of VA Form 10-10EZ, Veterans may visit any VA medical center or outpatient clinic or they can contact the Eligibility & Enrollment Center for the VA Maryland Health Care System at **1-800-463-6295, ext. 7324**. Once completed, the VA Form 10-10EZ should be mailed to:

★ **Eligibility & Enrollment Center**
VA Maryland Health Care System
10 North Greene Street
Baltimore, MD 21201

What Happens After the Enrollment Process?

If Veterans enroll in person, they will be scheduled for a New Patient Orientation session after completing the enrollment process. Veterans who mail in their application or complete the online application will receive a letter from the VA regarding their enrollment status and instructing them to contact their local VA facility to schedule their first appointment. After Veterans receive their enrollment letter from the VA, they should contact the Appointment Call Center for the VA Maryland Health Care System to be scheduled for a New Patient Orientation session by calling **1-800-463-6295, ext. 7333**. During the New Patient Orientation session, Veterans will be assigned to a VA primary care provider and will be scheduled for their first clinic appointment.

For additional information about the enrollment process for VA health care, please contact the Eligibility & Enrollment Center for the VA Maryland Health Care System at **1-800-463-6295, ext. 7324**, or visit the VA Health Care Eligibility website at www4.va.gov/healtheligibility/application/.



VA Health Care Enrollment Priority Groups

Eight priority groups have been established to help ensure that VA resources are allocated to Veterans with the highest priority for VA care - with priority group 1 being the highest. Veterans in priority groups 7 and 8 are those individuals who have no service-connected disabilities or have a disability that is officially rated as “noncompensable zero percent service-connected,” and whose incomes are above the established VA thresholds. Priority groups 7 and 8 Veterans must agree to make co-payments for medical care and medications. Please note that Veterans who are applying for enrollment on or after January 17, 2003 who are assigned to priority group 8 may not be eligible for enrollment or care of their nonservice-connected conditions. For additional information about VA health care enrollment priority groups, please visit the VA website at: www4.va.gov/healtheligibility/eligibility/PriorityGroups.asp.

Co-pays and Charges

There is no monthly premium required to use VA health care. Veterans may have to agree to pay some co-payments depending on their priority group and income level. If a Veteran has their own private health insurance, it may cover the cost of the co-payments. In addition, VA is required by law to bill private health insurance providers for the treatment of a Veteran’s nonservice-connected conditions. All Veterans applying for VA health care are required to provide information about their health insurance coverage, including the coverage provided under their spouses’ policy. Veterans with disability ratings for injury or disease incurred during military service receive most care without any cost. For more information about VA co-payments and charges, please contact the Eligibility & Enrollment Center for the VA Maryland Health Care System at 1-800-463-6295, ext. 7324, or visit the VA website at www4.va.gov/healtheligibility/costs/.

VA Medical Benefits Package (Standard Benefits)

VA’s medical benefits package provides the following health care services to all enrolled Veterans.

Preventive Care Services

- Immunizations
- Physical Examinations
- Health Care Assessments
- Screening Tests
- Health Education Programs

Ambulatory (Outpatient) Diagnostic and Treatment Services

- Emergency outpatient care in VA facilities
- Medical
- Surgical (including reconstructive/plastic surgery as a result of disease or trauma)
- Chiropractic Care
- Mental Health
- Bereavement Counseling
- Substance Abuse

Hospital (Inpatient) Diagnostic and Treatment

- Emergency inpatient care in VA facilities
- Medical
- Surgical (including reconstructive/plastic surgery as a result of disease or trauma)
- Mental Health
- Substance Abuse

Medications and Supplies

- Prescription medications
- Over-the-counter medications
- Medical and surgical supplies



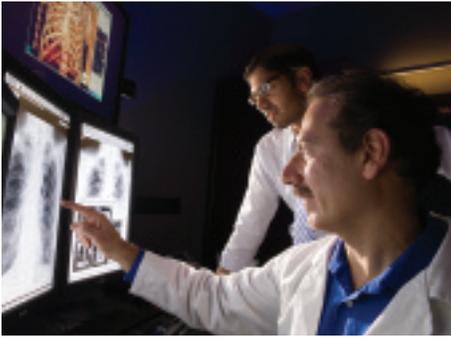
Rest Assured.

Navy Veteran LaKisha Jones came to the VA Maryland Health Care System with severe lower back pain and sleep apnea. After receiving help, she is able to concentrate and today works as a graphic designer.

Active Again!

Eric Bridgeforth, retired Army drill sergeant, enjoys riding his bike again. "I can maintain an active lifestyle, thanks to my prosthetics from the VA Maryland Health Care System." – Eric





BALTIMORE VA MEDICAL CENTER

As a modern health care facility, the Baltimore VA Medical Center offers Veterans state-of-the-art technology and clinical services. The medical center is home to the world's first filmless radiology department, which allows health care providers to have nearly instant access to patient radiology images.

The Baltimore VA Medical Center is the acute medical and surgical care facility for the VA Maryland Health Care System and offers a full range of inpatient, outpatient and primary care services. As a surgical specialty care facility, the medical center serves as the neurosurgery referral center for the VA Capitol Health Care Network.

The medical center's "patient friendly" design features plant-filled atriums, natural light from overhead skylights and comfortable patient rooms and waiting areas. Located next to the University of Maryland Medical Center with a walkway connecting the two facilities, the medical center maintains an active affiliation with the University in the sharing of staff, resources and technology.

Having one of the largest funded research and development programs in the VA system enhances the medical center's ability to provide state-of-the-art medical techniques and treatments to Maryland's Veterans. The medical center is also home to the following specialized clinical and research centers:

- **Epilepsy Center of Excellence**
- **Geriatric Research, Education and Clinical Center**
- **Maryland Exercise and Robotics Center of Excellence**
- **Mental Illness Research, Education and Clinical Center**
- **Multiple Sclerosis (MS) Center of Excellence**

The Baltimore VA Medical Center is located in a vibrant city neighborhood on the campus of the University of Maryland at Baltimore and is within walking distance of Oriole Park at Camden Yards, M&T Bank Stadium (home of the Baltimore Ravens), Lexington Market and the Inner Harbor. There is free valet parking for patients in the medical center's garage, and Light Rail, Metro and bus services are located nearby. For patient convenience, a shuttle runs weekdays to and from the Perry Point; Martinsburg, West Virginia; and Washington, DC, VA Medical Centers and the Fort Howard, Glen Burnie and Loch Raven VA Outpatient Clinics.

★ **10 North Greene Street**
Baltimore, MD 21201
(410) 605-7000
Toll-Free: 1-800-463-6295
Eligibility and Enrollment: (410) 605-7324





LOCH RAVEN VA COMMUNITY LIVING & REHABILITATION CENTER

The Loch Raven VA Community Living & Rehabilitation Center specializes in providing rehabilitation and post-acute care for patients in the VA Maryland Health Care System. The center coordinates the delivery of rehabilitation services, including physical therapy, occupational therapy, kinesiotherapy and recreation therapy, to achieve the highest level of recovery and independence for Maryland's Veterans. The center also provides hospice and nursing home care to Veterans requiring non-acute inpatient care, in addition to offering specialized treatment for patients with Alzheimer's disease and other forms of dementia.

The facility offers a cheerful and home-like setting for Veterans, with spacious living quarters, private bathrooms, beautiful patios and gardens, and warmly decorated dining areas and group lounges. Sunlight pours in from skylights and large windows throughout the facility, helping to brighten public areas and living quarters for the residents.

A "Wander Garden" provides an attractive, accessible outdoor environment where residents can walk freely without the fear of getting lost. The center is also equipped with an electronic, passive-restraint system that protects residents from wandering from the facility.

The Loch Raven VA Community Living & Rehabilitation Center is located on a park-like campus in northeast Baltimore close to Lake Montebello. It is a short ride from the Baltimore Beltway and offers ample, free parking for visiting family and friends. Bus service is easily accessible, with a bus stop located at the entrance to the facility.

★ **3900 Loch Raven Boulevard**
Baltimore, MD 21218
(410) 605-7000
Toll-Free: 1-800-463-6295
Eligibility & Admissions: 1-800-949-1003, ext. 1121





Decision of a Lifetime!

Army Veteran George Coppinger takes one of his daily strolls thanks to the life saving treatment he received once he enrolled for VA health care.



At Ease.

The VA Maryland Health Care System has professionals who help returning Veterans transition from military to civilian life. "I now have direction and order in my life." – Thomas Moore, Army Veteran



PERRY POINT VA MEDICAL CENTER

The Perry Point VA Medical Center provides a broad range of inpatient, outpatient and primary care services. As the largest inpatient facility in the VA Maryland Health Care System, the medical center provides inpatient medical, intermediate and long-term care programs, including nursing home care, rehabilitation services, geriatric evaluation and management, respite care, chronic ventilator care and hospice care.

The Perry Point VA Medical Center is a leader in providing comprehensive mental health care to Maryland's Veterans. The medical center offers long and short-term inpatient and outpatient mental health care, including the following specialized treatment programs:

- **Mental Health Intensive Case Management**
- **Psychosocial Rehabilitation and Recovery Center**
- **Health Improvement Program**
- **Family Intervention Team**
- **Outpatient Trauma & Post Traumatic Stress Disorder Program**
- **Substance Abuse Residential Rehabilitation Treatment**

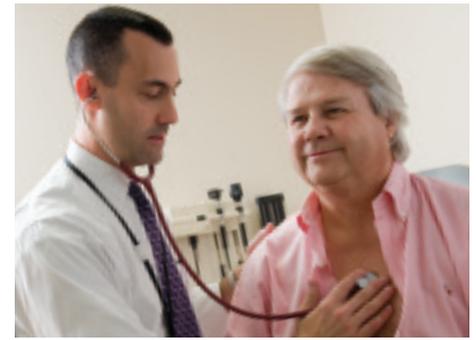
- **Domiciliary Residential Rehabilitation Treatment (for Homeless Veterans)**
- **Compensated Work Therapy – Transitional Residence**

Primary care and specialty outpatient services at the Perry Point VA Medical Center are provided in an outpatient facility that was designed and constructed to meet the needs of Veterans by offering the latest medical technology, ample clinical space and comfortable waiting areas and exam rooms.

The Perry Point VA Medical Center is located on a beautiful campus of approximately 400 acres on the banks of the Susquehanna River and the Chesapeake Bay where patients can enjoy a variety of recreational activities, including fishing, swimming, bicycling and jogging. There is ample, free parking on the grounds of the medical center, which is conveniently located just off of I-95 and U.S. Route 40.

★ **Perry Point, MD 21902**
(410) 642-2411
Toll-Free: 1-800-949-1003
Eligibility & Enrollment: (410) 642-2411, ext. 5018





COMMUNITY BASED OUTPATIENT CLINICS

In addition to the primary care clinics located at the Baltimore and Perry Point VA Medical Centers, the VA Maryland Health Care System operates six community based outpatient clinics that are strategically located throughout the state. These outpatient clinics bring VA health care directly into local communities and allow Veterans to receive their primary care services close to where they live and work.

The community based outpatient clinics offer exceptional health care services coordinated by experienced and compassionate primary care providers and support staff who

specialize in delivering personalized attention to the Veterans they serve. The clinics provide general outpatient care, preventive health and education services, various medical screenings, social work and mental health clinics, and referrals to specialized programs and inpatient services available throughout the VA Maryland Health Care System.

With free parking and convenient locations, the VA Maryland Health Care System's community based outpatient clinics are actively serving the needs of Veterans where they live and work.

★ **Cambridge VA Outpatient Clinic**

830 Chesapeake Drive
Cambridge, MD 21613
Phone: (410) 228-6243
Toll-Free: 1-877-864-9611

★ **Fort Meade VA Outpatient Clinic**

(Temporary location until opening of new clinic)
Kimbrough Ambulatory Care Center
Force Health Protection Unit, Room 1N20
2480 Llewellyn Avenue
Fort Meade, MD 20755
Appointment Scheduling:
1-800-463-6295, ext. 7333

★ **Loch Raven VA Outpatient Clinic**

3901 The Alameda
Baltimore, MD 21218
Phone: (410) 605-7650
Toll-Free: 1-800-463-6295, ext. 7650

★ **Fort Howard VA Outpatient Clinic**

9600 North Point Road
Fort Howard, MD 21052
Phone: (410) 477-1800
Toll-Free: 1-800-351-8387

★ **Glen Burnie VA Outpatient Clinic**

808 Landmark Drive, Suite 128
Glen Burnie, MD 21061
Phone: (410) 590-4140

★ **Pocomoke City VA Outpatient Clinic**

Downtown Professional Building
101 Market Street
Pocomoke City, MD 21851
Phone: (410) 957-6718
Toll-Free: 1-866-441-0287



Artfully Treated.

Ann Adair, Army Reservist Veteran and a retired nurse, was shocked by a high blood pressure diagnosis, but immediately received treatment from the VA Maryland Health Care System. Ann was quickly back to pursuing her passion for art.



Frequently Asked Questions and Answers

If I am enrolled with the VA, what benefits will I receive?

Enrolled veterans are eligible to receive necessary hospital and outpatient services, including preventive and primary care. Services include: diagnostic and treatment services; rehabilitation; mental health; substance abuse treatment; home health, prosthetic equipment, respite and hospice care; and medications in conjunction with VA treatment.

If I enroll for VA health care, what cost will there be for me?

There is no monthly premium required to use VA care. However, you may have to agree to pay some co-payments depending on your income level. If you have insurance, it may cover the cost of the co-payments. VA will bill and receive payment from your insurance company (if you are covered) for care received for your nonservice-connected conditions. For more information about VA co-payments, contact the Eligibility & Enrollment Center at **1-800-463-6295, ext. 7324**, or visit the VA Copay website at: www4.va.gov/healtheligibility/costs/.

If I am enrolled for VA health care, must I use VA as my exclusive health care provider?

No, but please be aware that the authority to pay for non-VA care is extremely limited.

Are there any special benefits for returning combat Veterans?

Operation Enduring Freedom and Operation Iraqi Freedom (OEF/OIF) combat Veterans can receive cost free medical care for any condition related to their service in the Iraq/Afghanistan theater for five years after the date of their discharge or release. In order to take advantage of these benefits, OEF/OIF Veterans need to enroll in the VA health care system. For additional information about the benefits available for returning combat Veterans, contact the OEF/OIF Program Office for the VA Maryland Health Care System at **1-800-463-6295, ext. 7259**.

If I have private health insurance can I keep my insurance and use VA health care?

Yes. VA recommends that you retain any health coverage that you currently have to provide you with options and flexibility in the future.

Are there any restrictions on getting care in private facilities at VA expense?

Yes. Care in private facilities at VA expense is provided only under certain circumstances. To determine if you are eligible for private care at

VA expense, you will need to contact your local VA medical center or outpatient clinic, or Fee Services for the VA Maryland Health Care System at **1-800-949-1003, ext. 6980**.

What is the coverage for emergency care services?

VA provides urgent and limited emergency care in VA facilities. However, VA's ability to pay for emergency care in non-VA facilities is limited to Veterans receiving care for a service-connected condition, or as payer of last resort for a nonservice-connected condition, but only under the following conditions:

- You do not have coverage under a health insurance plan, and the services are not eligible for payment under Medicare or Medicaid.
- Emergency care was provided in a hospital emergency department or similar facility.
- You are financially liable to the provider of care for payment of the emergency treatment.
- You are enrolled in the VA health care system and received care from VA within the 24 months preceding the non-VA emergency care.

For information about VA's emergency care benefits, contact Fee Services for the VA Maryland Health Care System at **1-800-949-1003, ext. 6980**.

What if I get sick while on travel?

You may receive health care at any VA health care facility in the country. To minimize any "out-of-pocket" expenses while traveling, you should familiarize yourself with the location of any VA health care facilities in the area where you will be traveling. For a listing of VA health care facilities throughout the country, you can contact the VA Health Benefits Service Center at **1-877-222-8387** or visit the VA website at www.va.gov and click on "Locations."

Will VA take care of my nursing home care needs?

The following Veterans will be offered nursing home care when appropriate:

- Veterans requiring nursing home care for a service-connected disability
- Veterans with service-connected disabilities rated 70% or greater
- Veterans determined by VA to be unemployable or permanently and totally disabled from a service-connected condition

Most other Veterans are eligible for nursing home care as space and resources permit. Some Veterans may be required to pay a co-payment for nursing home and other long-term care services. To determine if you are eligible for VA nursing home care, please

contact the VA Maryland Health Care System's Long-Term Care Information Line at **1-800-949-1003, ext. 1121**.

Am I eligible for prescriptions from VA?

Medications are provided to Veterans receiving care from VA health care facilities and to those Veterans authorized by VA to receive care from private physicians at VA expense. VA pharmacies cannot fill prescriptions written by a private doctor. Additionally, some Veterans may have to pay a co-payment for their prescriptions from VA.

If enrolled, can I get dental care?

In general, dental benefits are limited to dental conditions determined by VA to be service-connected, as well as for Veterans who were Prisoners of War, and Veterans who are receiving 100% service-connected disability compensation. For specifics, contact the Eligibility & Enrollment Center for the VA Maryland Health Care System at **1-800-463-6295, ext. 7324**.

Will VA provide hearing aids and eyeglasses?

VA will ensure access to audiology and eye care services including preventive health care services and routine vision testing for all enrolled Veterans. Eyeglasses and hearing aids will be provided to Veterans who meet established eligibility criteria. For information about the eligibility criteria for eyeglasses and hearing aids, please contact the Eligibility & Enrollment Center for the VA Maryland Health Care System at **1-800-463-6295, ext. 7324**.

Is there someone I can call if I have a health care question?

You should contact your VA primary care provider if you have any questions about your health care. You can also contact the Telephone Care Line for the VA Maryland Health Care System to receive medical advice or to schedule a same day appointment by calling **1-800-865-2441**.

How do I schedule a primary care appointment?

After you are enrolled, you can schedule a primary care appointment by contacting the Appointment Call Center for the VA Maryland Health Care System at **1-800-463-6295, ext. 7333**. If you need to schedule a same day appointment, please contact the Telephone Care Line at **1-800-865-2441**. If you have a life-threatening emergency, please dial **911**.

Appointment Call Center

To schedule, change, cancel or confirm a clinic appointment throughout the VA Maryland Health Care System, please contact the Appointment Call Center at **1-800-463-6295, ext. 7333**, Monday through Friday, from 7:30 a.m. to 5 p.m.

Automated Appointment Line

To cancel, confirm or reschedule a clinic appointment after normal business hours, or to get a listing of your scheduled appointments throughout the VA Maryland Health Care System, please call the Automated Appointment Line 24 hours a day, seven days a week at **1-800-463-6295, ext. 7395**. Please have your Social Security number ready when calling and press option 1 for appointment information.

Billing Information

If you have a question about a bill that you have received from the VA Maryland Health Care System, please contact the VA Health Revenue Center Monday through Friday from 8 a.m. to 8 p.m. at **1-866-393-0006**.

Burial Information and Benefits

Veterans and their spouses can get the latest information about VA burial benefits by calling the Baltimore VA National Cemetery at **410-644-9696**. For information about the State Veterans Cemeteries, please call **1-800-446-4926, ext. 4**.

Eligibility and Enrollment

For information about VA health care eligibility or how to enroll for VA health care, please contact the Eligibility & Enrollment Center for the VA Maryland Health Care System Monday through Friday from 8 a.m. to 4:30 p.m. at **1-800-463-6295, ext. 7324**.

E-News Subscription Service

To enroll for the E-News Subscription Service and start receiving email messages about the latest changes and happenings throughout the Department of Veterans Affairs and the VA Maryland Health Care System, please visit our web page and click on the Email Updates icon at the bottom of the page. You will find our web page at: www.maryland.va.gov

Long-Term Care Information Line

Veterans and their family members who have questions about nursing home and long-term care programs and services available throughout the VA Maryland Health Care System can call the Long-Term Care Information Line at **1-800-949-1003, ext. 1121**.

Medical Records – Release of Information

To request copies of your medical records or to have your VA health care provider complete a medical statement or form, please contact one of our Release of Information Offices:

- Baltimore VA Medical Center
1-800-463-6295, ext. 7348
- Perry Point VA Medical Center
1-800-949-1003, ext. 6028

Patient Advocates – Concerns and Compliments

If you have a problem receiving health care services, or you have a concern or a compliment about the customer service provided by any of our staff members, please contact one of our Patient Advocates:

- Baltimore VA Medical Center
1-800-463-6295, ext. 7099
- Perry Point VA Medical Center
1-800-949-1003, ext. 5097
- Loch Raven VA Community Living & Rehabilitation Center and All Outpatient Clinics **1-800-463-6295, ext. 7542**

Prescription Refill Line

To request a prescription refill or to check on the status of your prescription 24 hours a day, seven days a week, please call the Prescription Refill Line at **1-800-463-6295, ext. 7395**. Please have your Social Security and prescription numbers ready when calling and press option 2 for pharmacy prescription information.

Prescription Refills Online

To access the VA online prescription refill service, you need to be a registered user of MyHealthVet. To become a registered user, please visit the MyHealthVet website at: www.myhealth.va.gov. For questions about how to complete the registration process, please contact the MyHealthVet Coordinator for the VA Maryland Health Care System at **1-800-463-6295, ext. 7045**.

Returning Veterans

For information about the various health care services available for veterans returning from Operation Enduring Freedom (OEF) and Operation Iraqi Freedom (OIF) or for information about how to navigate the VA health care system, please contact the OEF/OIF Program Office for the VA Maryland Health Care System at **1-800-463-6295, ext. 7259**.

Suicide Prevention Hotline

Veterans who may be contemplating suicide, or family members who have observed any suicidal behavior, are urged to call the VA's 24-hour suicide prevention lifeline at **1-800-273-TALK (8255)**.

Telephone Care Line

Veterans who need medical advice or have questions about their medications can call the Telephone Care Line 24 hours a day, seven days a week by dialing **1-800-865-2441**. Veterans who need to schedule a same day appointment can call the Telephone Care Line Monday

through Friday between 7:30 a.m. and 5 p.m. by dialing **1-800-865-2441**.

Toll-Free Numbers

- Baltimore VA Medical Center
1-800-463-6295
- Loch Raven VA Community Living & Rehabilitation Center **1-800-463-6295**
- Perry Point VA Medical Center
1-800-949-1003
- Cambridge VA Outpatient Clinic
1-877-864-9611
- Fort Howard VA Outpatient Clinic
1-800-351-8387
- Loch Raven VA Outpatient Clinic
1-800-463-6295, ext. 7650
- Pocomoke City VA Outpatient Clinic
1-866-441-0287

VA Benefits

For information about VA disability, education, home loan, life insurance, vocational rehabilitation, employment and survivor's & dependent's benefits, please call the Veterans Benefits Information Line 24 hours a day, seven days a week at **1-800-827-1000**.

VA Health Benefits Service Center

For information about how to enroll for VA health care, for copies of VA health care enrollment forms (Forms 10-10EZ or 10-10EZR), for the address or phone number of VA medical centers or outpatient clinics throughout the country, or for information about how to reach the local Regional Benefits Office, please call the VA Health Benefits Service Center Monday through Friday from 8 a.m. to 8 p.m. at **1-877-222-VETS (8387)**.

VA Maryland Health Care System Web Page

For additional information about the VA Maryland Health Care System, please visit us online at: www.maryland.va.gov

Vet Centers

Baltimore Vet Center **410-764-9400**
Elkton Vet Center **410-392-4485**

Women Veterans Services

For information about the various health care services available for women Veterans or for assistance in receiving VA health care, please contact our Women Veterans Program Manager for the VA Maryland Health Care System at **1-800-463-6295, ext. 7275**.

VA Maryland Health Care System Facilities



★ MEDICAL CENTERS AND COMMUNITY LIVING CENTERS

Baltimore VA Medical Center

10 North Greene Street
Baltimore, MD 21201
Phone: (410) 605-7000
Toll-Free Phone: 1-800-463-6295

Loch Raven VA Community Living & Rehabilitation Center

3900 Loch Raven Boulevard
Baltimore, MD 21218
Phone: (410) 605-7000
Toll-Free Phone: 1-800-463-6295

Perry Point VA Medical Center

Perry Point, MD 21902
Phone: (410) 642-2411
Toll-Free Phone: 1-800-949-1003

★ OUTPATIENT CLINICS

Cambridge VA Outpatient Clinic

830 Chesapeake Drive
Cambridge, MD 21613
Phone: (410) 228-6243
Toll-Free Phone: 1-877-864-9611

Fort Howard VA Outpatient Clinic

9600 North Point Road
Fort Howard, MD 21052
Phone: (410) 477-1800
Toll-Free Phone: 1-800-351-8387

Fort Meade VA Outpatient Clinic

(Temporary location until opening of new clinic)
Kimbrough Ambulatory
Care Center
Force Health Protection Unit
Room 1N20
2480 Llewellyn Avenue
Fort Meade, MD 20755
Appointment Scheduling:
1-800-463-6295, ext. 7333

Glen Burnie VA Outpatient Clinic

808 Landmark Drive
Suite 128
Glen Burnie, MD 21061
Phone: (410) 590-4140

Loch Raven VA Outpatient Clinic

3901 The Alameda
Baltimore, MD 21218
Phone: (410) 605-7650
Toll-Free Phone:
1-800-463-6295, ext. 7650

Pocomoke City VA Outpatient Clinic

Downtown Professional Building
101 Market Street
Pocomoke City, MD 21851
Phone: (410) 957-6718
Toll-Free Phone: 1-866-441-0287



VA MARYLAND
HEALTH CARE SYSTEM

*“Working Together for a Healthier
Veterans’ Community”*

www.maryland.va.gov