

**Open House & Town Hall
Wednesday, March 9, 2016**

AGENDA

4:15 p.m.	Welcome & Overview of the VA Maryland Health Care System	Dr. Adam M. Robinson, Jr. Director, VA Maryland Health Care System
4:20 p.m.	Veterans Benefits Information	Antione Waller Director, Baltimore Regional Office
4:25 p.m.	VA Benefits Claim Program & eBenefits	Amy Hill Veteran Service Center Manager Baltimore Regional Office
4:30 p.m.	Scheduling VA Appointments & The VA Choice Card Program	Heather Hipsley Non-VA Care Coordinator Medical Administration Service
4:35 p.m.	Ambulatory & Emergency Care Overview	Dr. Martin Garcia-Bunuel Acting Deputy Chief of Staff Perry Point VA Medical Center
4:40 p.m.	Navigating the VA Pharmacy Process	Daphen Shum Associate Chief, Pharmacy Service Perry Point VA Medical Center
4:45 p.m.	VA Patient Advocate Program	Ronald Hoffmann Chief, Consumer Relations Service VA Maryland Health Care System
4:50 p.m.	VA Cemetery Services	Kimberly Brockman Turner Director, Baltimore VA National Cemetery
4:55 p.m.	Question & Answer Session	Dr. Adam M. Robinson, Jr. & Antione Waller